



Welcome to BRITA water dispenser solutions

Smart. Stylish. Sustainable.

Discover the perfect water dispenser
for your organisation.

Contact us today and let's talk about your
BRITA water dispenser solution | www.brita.net

Introducing Extra I-Tap

Timeless design meets advanced filter technology in a stylish tap dispenser.

- Elegant design in durable stainless-steel
- Choice of four refreshing water types: unchilled and chilled still, chilled semi-sparkling and sparkling
- Choice of medium (50 l/h) or high (85 l/h) capacity
- The dispenser conceals its powerful BRITA filtration technology and cooler capacity under the counter
- Outstanding hygiene through BRITA HygienePlus option – trusted by the healthcare industry for 20+ years



**applies to BRITA Top Pro

Extra I-Tap

Timeless design meets advanced filter technology in a stylish tap dispenser.



Medium- or high-capacity versions



The **Easy Access Panel** helps create a barrier-free, inclusive working environment. The optional control unit can be positioned to provide easy access for wheelchair users



The **BRITA HygienePlus triple safeguard** is designed for environments with stringent hygiene requirements. This protects your dispenser from contamination and germs

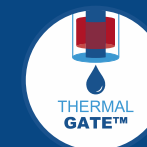


Our water dispensers produce 86% less CO₂ emissions than pre-bottled water and 64% less than bottled water dispensers



Intuitive glass touch pad with pre-set portion control for glasses or bottles

ThermalGate™ powerful thermal-disinfection feature



High-quality materials: Elegant design in durable stainless-steel

Focus on sustainability: natural refrigerant and extremely low power consumption



Watch our Video on Youtube 

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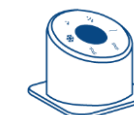
Two heights
• Short tap
• Tall tap











Extra I-Tap



Technical data



Model		
Extra I-Tap still + sparkling		
Design / Type	Tap System: I-Tap	Easy Access Panel
Types of water	   	   
Configuration options		
Hygiene feature	BRITA ThermalGate™ or BRITA HygienePlus	
Tap height	tall tap (330 mm dispensing height) short tap (260 mm dispensing height)	
For installation in barrier-free environments	Easy Access Panel	
For installation without waste water connection	waste water container	
Specifications		
Cooling capacity	medium cooler: 50 l/h large cooler: 85 l/h	
Dimensions of undercounter appliances (W x H x D)	272 x 490 x 473 mm	
Dimensions of tap incl. drip tray (W x H x D)	short tap: 132 x 385 x 216 mm tall tap: 132 x 453 x 216 mm	flat: 80 x 7 x 80 mm angled: 80 x 67 x 80 mm
Weight	tap: 2.5 kg undercounter appliance (medium cooler): 33 kg undercounter appliance (large cooler): 38.5 kg	0.5 kg
Max. power consumption	I-Tap with medium cooler: 440 W I-Tap with large cooler: 540 W	
Max. flow rate, still water	2 l/min	
Max. flow rate, sparkling water	1.6 l/min	

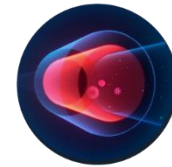
BRITA HygienePlus

An industry benchmark hygiene feature.

- The first safeguard is the BRITA CLARITY Protect filter at the inlet. This includes a pre-filter to remove coarser particles, activated carbon filtration to reduce substances that impair taste and odour, and hollow fibre membrane filters to reduce pharmaceuticals, organic impurities and metals such as lead. The hollow fibre membrane filters out 99.999% of bacteria (including E. coli and Legionella) and 99.95% of cysts
- Next up is the BRITA CLARITY Safe X3. This filter – located directly upstream of the dispenser tap – is a very fine, asymmetrical double-layer membrane that removes any potentially remaining bacteria and microbial cysts just before the water is drawn. The double-layer membrane filters out microplastics, 99.99999% of bacteria (including Pseudomonas aeruginosa) and 99.95% of cysts
- Finally, BRITA's powerful ThermalGate™ feature regularly heats the dispenser outlet tap automatically. This shields against contamination from external sources, such as touching the tap and aerosol droplets from sneezing or coughing

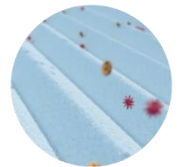
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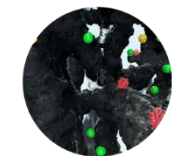
ThermalGate™

Protects against contamination from external sources



Double-layer membrane

CLARITY Safe X3 filters out 99.99999% of bacteria and 99.95% of cysts



Activated carbon filtration

CLARITY Protect reduces substances that impair taste and odour



Hollow fibre membrane

CLARITY Protect filters out 99.999% of bacteria and 99.95% of cysts



Pre-filter

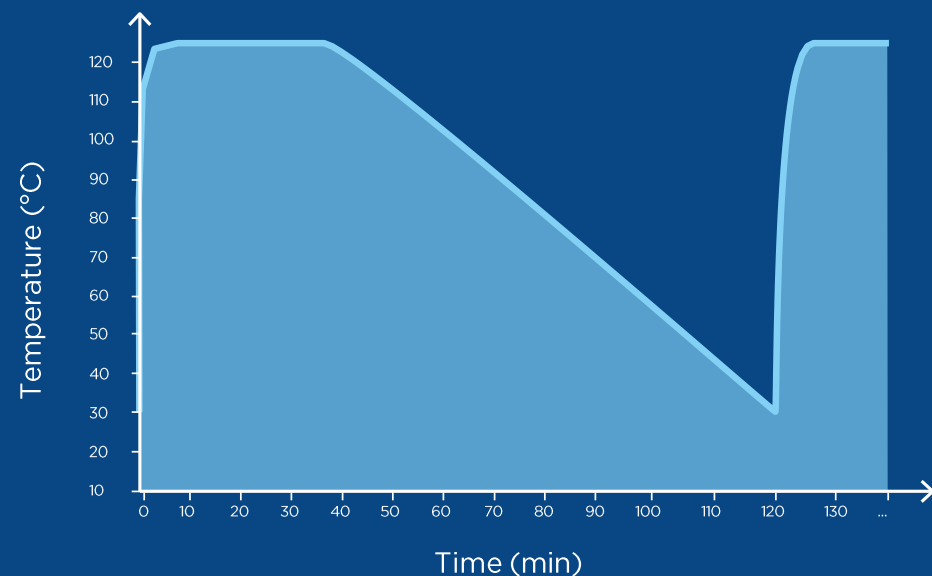
CLARITY Protect removes particles



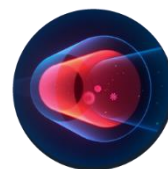
BRITA ThermalGate™

Hygiene feature: The powerful thermal disinfection solution from BRITA.

The tap is automatically heated to over 125°C at regular intervals for thermal disinfection.



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ThermalGate™
Protects against
retrograde contamination.

ThermalGate™ is continuously active,
providing protection not only at peak
times, but also during periods of inactivity
e.g., at night or on weekends

Does not require manual
effort or chemical additives

Developed through over 20 years'
experience in the healthcare market

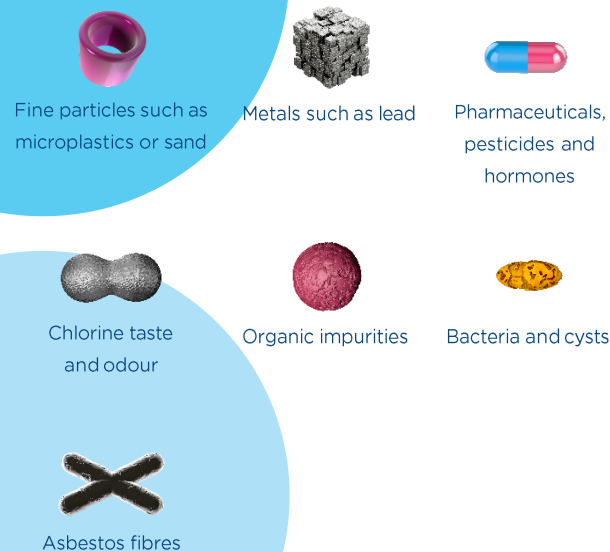


CLARITY Protect

Water filter: Reliably safe, excellent water for your dispenser.

Mains water is strictly controlled. But healthcare and similar environments where hygiene is of the utmost importance demand an extra level of safety. CLARITY Protect delivers this through multi-stage filtration, rather than a single activated carbon filter. CLARITY Protect sets the industry benchmark from the first stage of filtration to the moment your glass is filled with crystal-clear, refreshing water. We offer you over 50 years of filtration expertise in our “standard” filter.

CLARITY Protect reduces:



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The right balance
Preserves minerals in water

Activated carbon filtration
Reduces substances that impair taste and odour

Pre-filter
Removes particles



Hollow fibre membrane
Filters out 99.999% of bacteria and 99.95% of cysts

Filter capacity:
Protect: 11,500 l

Exceptionally clean, safe water

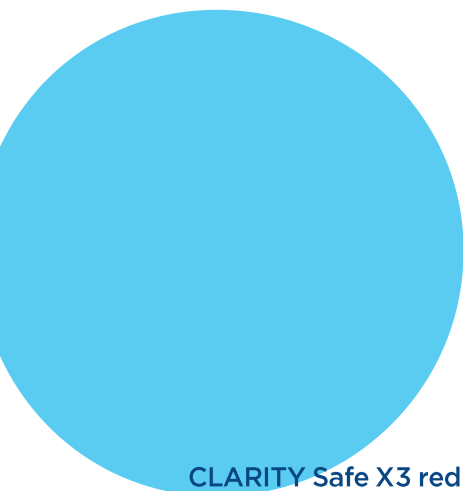
Protects equipment
lowering dispenser maintenance costs



CLARITY Safe X3

Water filter: A bacterial filter for outstanding hygiene in critical environments.

The CLARITY Safe X3 filter is an additional filter to CLARITY Protect in the BRITA HygienePlus solution. It sits just upstream of the dispenser outlet tap. When you draw water, CLARITY Safe X3 removes any last remaining bacteria, microbial cysts and other unwanted impurities – right there and then. This final layer of protection guarantees water of impeccable quality and hygiene every time.



CLARITY Safe X3 reduces:



Fine particles such as microplastics



Fine particles such as sand



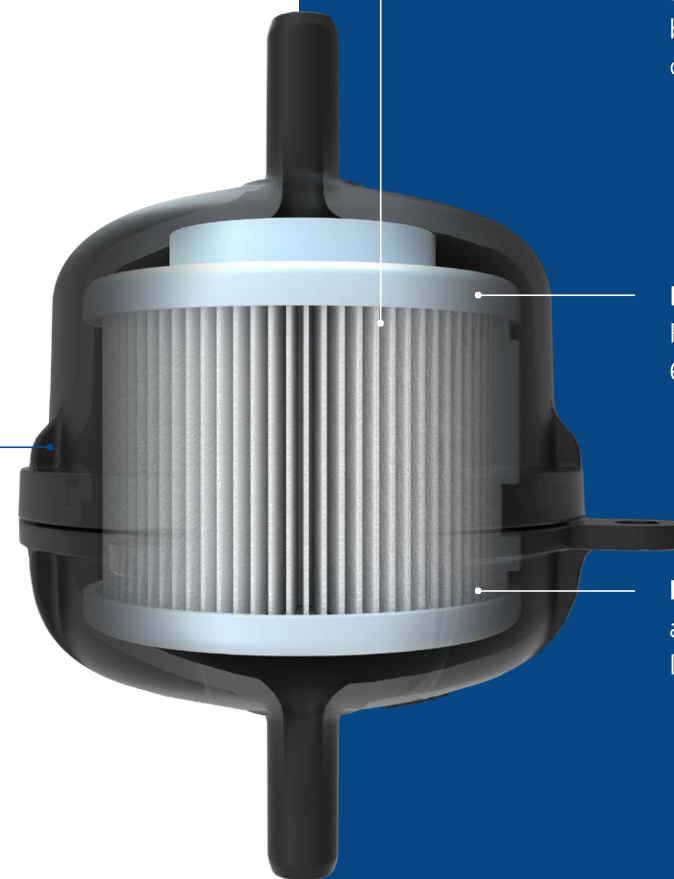
Bacteria



Microbial cysts

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Second safeguard in combination with CLARITY Protect, filters water while dispensing



Double-layer membrane
Filters out 99.99999% of bacteria and 99.95% of cysts

Filter capacity:
Filter life of up to 6 months

Maximum safety via asymmetrical double-layer membrane



The wonder of water

Better water, enhanced well-being.

Water is a dissolver extraordinaire: when rain falls, it soaks through the ground, gathering organic matter and minerals. Together with residues from treatment and piping, these affect the taste, appearance and smell of our drinking water. For better, or for worse.

At BRITA, we are dedicated to optimising the composition of drinking water. When water looks, smells and tastes just right, we're encouraged to drink more.

“ Good hydration is the basis for our body's metabolic processes and for our health. And staying hydrated is easier if water tastes good. That's why BRITA has a special department dedicated to taste.

Birgit Kohler

Head of BRITA's Organoleptic Department, certified Water Sommelier



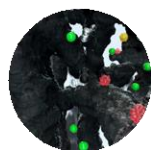
SENSORY DIMENSIONS OF

MOUTH FEEL



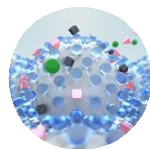
Filtration power for your needs

With BRITA's proven filtration solutions, you can be sure of excellent water – meeting the highest hygiene, quality and environmental standards.



Activated carbon

Reduces substances that impair taste and odour.



Ion exchanger

Reduces limescale and metals, e.g. lead.



Membrane

Filters out bacteria and cysts



Whatever the composition of the local mains water at your organisation, you'll find an effective filtration solution at BRITA. From activated carbon to ion-exchange resins, pre-filters, post-filters, double-layer and hollow fibre membranes, we have over half a century's expertise built into each of our BRITA filtration and treatment solutions, and our BRITA water dispensers.

With BRITA, you can be sure of Made-in-Europe quality. All our filters are manufactured in Germany, and BRITA water dispensers are assembled in our production facility in Italy. We take care to produce sustainably wherever possible. For example, we use coconut shells for our activated carbon.

You can be sure of excellent water – meeting the highest hygiene, quality and environmental standards as well as delighting the tastebuds – with proven filtration solutions from BRITA.

Filtration: the power of reduction



Reduces fine particles e.g., microplastics

Microplastics are plastic fragments smaller than 5 mm. They are found in mains water:

- primary microplastics e.g., cosmetics, facial scrubs, and cleaning agents
- secondary microplastics e.g., from the degradation of plastic products and car tyres



Reduces particles e.g., sand

Particles in tap water come mainly from deposits in piping. They include a mixture of limescale, gypsum, silicates (sand), and rust from pipe corrosion. Pressure surges or simply the normal flow of water can dislodge particles.



Reduces metals e.g., lead

Metals are not usually found in mains water but can be introduced via corroding pipes. Residential piping can be made of galvanised steel, copper, stainless steel, brass – and in rare cases, lead. Water stagnation in plumbing can raise the concentration of metals above specified limits.



Reduces chlorine / chlorine compounds

During mains water treatment, chlorine and chlorine compounds are added in the lowest quantities possible – ideally below the odour threshold. However, higher levels of chlorine may be needed for long-distance transmission. Chlorine can also form compounds with organic substances, with a negative effect on water's taste and smell.



Reduces organic contaminants

Organic contaminants include various chemical compounds – from industrial substances, such as solvents like benzene, to medicine and pesticide residues, to natural organic compounds. These can enter mains water via emissions.



Reduces water hardness

During the water cycle, rain absorbs CO₂ in the air, becoming slightly acidic. Rainfall dissolves minerals, such as calcium carbonate, in the ground. This raises water's carbonate hardness. Too many minerals in water can affect the taste of beverages, and lead to limescale deposits in equipment.



Reduces bacteria and microbial cysts

Mains water is clean – but not sterile. It is treated to meet established microbiological standards. However, as water is transported via the mains, germs can multiply. This is especially true of stagnant water.



Reduces pharmaceuticals

Pharmaceutical and hormone residues, and their by-products, can enter the environment via wastewater. Very small quantities can then end up in mains water. Water is regularly tested for naproxen, lindane and estrone, as these substances are particularly common.



Reduces asbestos fibres

Asbestos is a heat-resistant fibrous silicate mineral. It has been widely used e.g., as insulation, as an anti-corrosion coating and, in the past, as a building material. Asbestos fibres can enter water via piping, including asbestos-cement pipes (which were permissible in the past) and coated pipes.



Introducing Easy Access Panel

Additional BRITA dispenser control unit for a barrier-free environment.

- Control unit can be positioned to provide easy access for wheelchair users
- Helps create a barrier-free, inclusive working environment
- Installs angled or flat for mounting on the counter or cabinet
- Available for different configurations of Top Pro, Extra I-Tap and Extra C-Tap

Easy Access Panel

Additional BRITA dispenser control unit for a barrier-free environment.



Design and operation tailored to BRITA water dispensers

Choice of water types in line with the installed BRITA water dispenser



Barrier-free environment

Convenient positioning
Can be installed at various heights

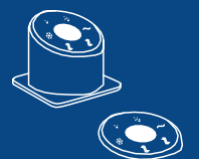


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Three installation options:

- Angled
- Flat: on countertop
- Flat: on cabinet front



A Focus on Efficiency

Guiding examples for energy consumption (kWh) when operated over 24h period. The energy consumption is through varying parameters (e.g. use, location) and exemplary listed for various use cases:

BRITA water dispensers			Energy consumption					
			Standby mode	Use case 1: 10 l / day	Use case 2: 60 l / day	Use case 3: 220 l / day	Use case 4: 10 l / day HW + 60 l / day CW	Use case 5: 30 l / day HW + 60 l / day CW
	Top Compact	~ ❄️ ⦿	0.14 kWh	0.21 kWh	-	-	-	-
	Top Pro (medium cooling capacity)	~ ❄️ ⦿ ⦿	0.30 kWh	-	0.79 kWh	-	-	-
	Top Pro (high cooling capacity)	~ ❄️ ⦿ ⦿	0.30 kWh	-	0.60 kWh	-	-	-
	Extra I-Tap (medium cooling capacity)	~ ❄️ ⦿ ⦿	0.35 kWh	-	0.93 kWh	-	-	-
	Extra I-Tap (high cooling capacity)	~ ❄️ ⦿ ⦿	0.35 kWh	-	0.71 kWh	-	-	-
	Extra C-Tap* (medium boiler)	~ ❄️ ⦿ ⦿ ⦿ ⦿	0.80 kWh*	-	-	-	2.24 kWh	4.04 kWh
	Extra C-Tap* (large boiler)	~ ❄️ ❄️ ⦿ ⦿ ⦿ ⦿	1.40 kWh*	-	-	-	2.72 kWh	4.63 kWh
	Fill T-Tap / Fill Pro	~ ❄️ ⦿ ⦿	0.60 kWh	-	1.01 kWh	2.14 kWh	-	-

A complete, one-stop solution

Dispenser

Wide selection of models dispensing choice of water types



Filter

Find the best high-quality BRITA filter for your needs

Expert advice

Our knowledgeable sales consultants advise you on-site or by phone



Hygiene and Safety

Optional built-in feature for even greater hygiene



A 360° Solution

Financing options

Attractive options to rent or buy



Bottles

Range of styles and sizes, all customisable e.g., with your logo



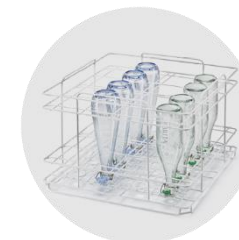
Service options

Installation service, maintenance service



Accessories

Tailor-made bottle crates, washing accessories, cleaning supplies



Our accessories



Find the match for your dispenser.

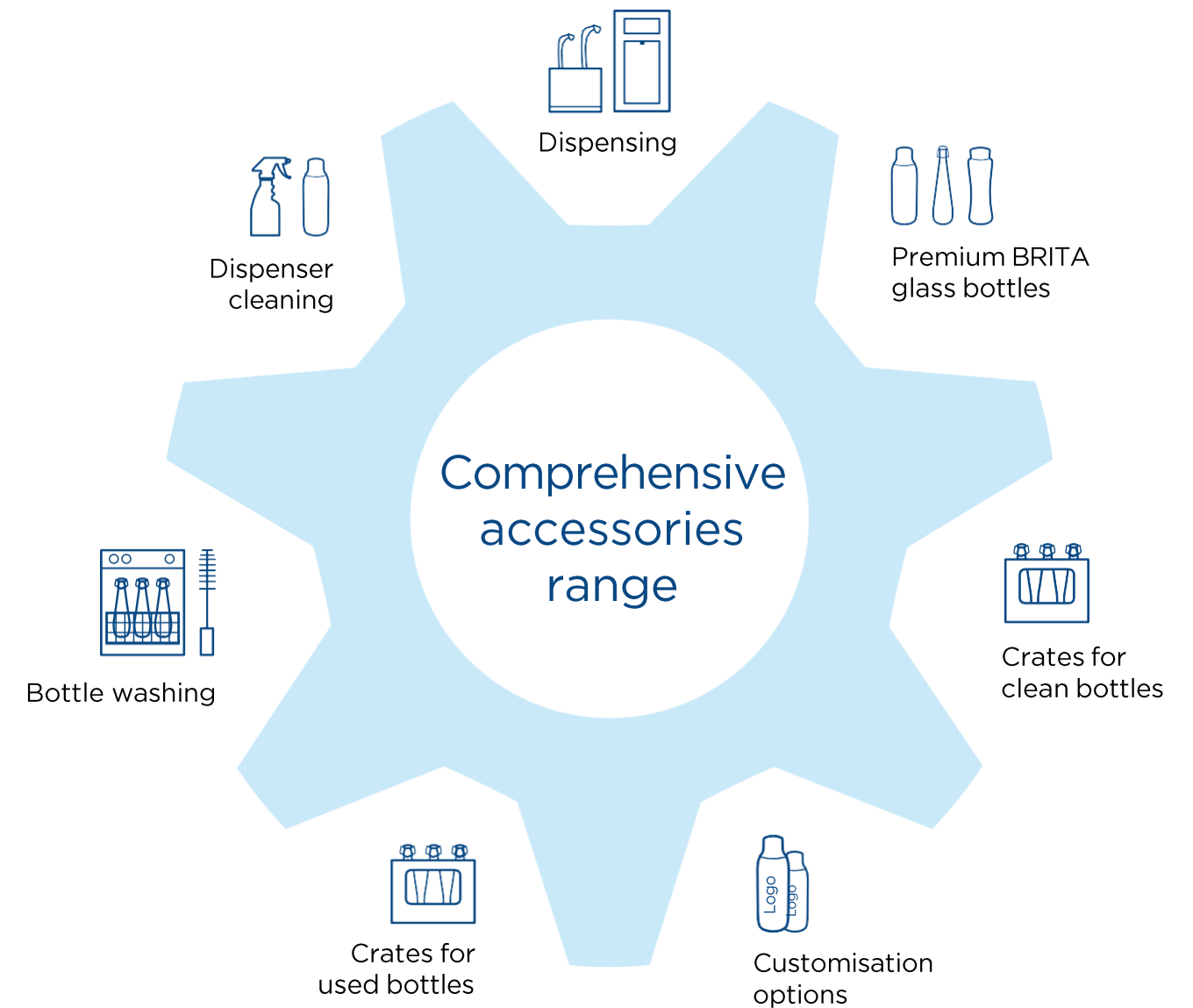
BRITA products don't stop with water dispensers and filters. We offer a comprehensive range of accessories to cover all your drinking water needs from dispensing to serving to cleaning.

Our premium quality bottles are easily refilled via our dispensers. They're customisable, too. Full or empty, they can be stored in crates specially designed for the various bottle types. As hygiene is a top priority, we supply everything you need to sanitise your BRITA dispenser and clean BRITA bottles. We offer a choice of bottle washing trays, compatible with professional and domestic dishwashers.

Our best-practice tip? We recommend cleaning your BRITA dispenser daily for extra peace of mind.

Looking for ways to reduce your carbon footprint?

Replacing plastic bottles with long-lasting BRITA bottles and corresponding accessories is an easy way to make a difference.



Are you looking for ways to shrink your carbon footprint?

Replacing plastic bottles with long-lasting BRITA bottles and corresponding accessories is an easy way to make a difference.

Customisable BRITA bottles

Make a statement with your freshly filtered water.



Swing bottle

Sizes	425 / 750 ml
Material	Coated glass
Cap	<ul style="list-style-type: none">• Colour: white / blue• Available with still or sparkling icons
Minimum order quantity	20 standard or customised BRITA Swing bottles
Customised print	Up to four colours (dishwasher-resistant)

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Customisable BRITA bottles

Make a statement with your freshly filtered water.



Lounge bottle

Sizes	350 / 750 ml
Material	Coated glass
Cap	Colour: silver or black
Minimum order quantity	20 standard or customized BRITA Lounge bottles (+ additional 20 caps)
Customised print	Up to four colours (dishwasher-resistant)

Classic bottle

Sizes	1,000 ml
Material	Coated glass
Seal	<ul style="list-style-type: none"> • Colour: white porcelain • Seal colour: blue or green
Minimum order quantity	20 standard or customised BRITA Classic bottles
Customised print	Up to four colours (dishwasher-resistant)

Customisable BRITA bottles



Handy, versatile and eco-friendly.



Twist bottle

Sizes	700 ml
Material	Coated glass
Cap	<ul style="list-style-type: none"> • Colour: grey • Available with still or sparkling icons
Minimum order quantity	20 standard or customised BRITA Twist bottles
Customised print	Up to four colours (dishwasher-resistant)












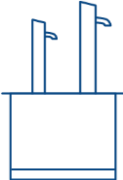

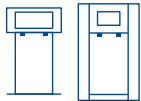
Wave bottle

Sizes	600 / 750 / 850 ml
Material	Coated glass (750 ml) / Durable plastic (600 / 850 ml)
Cap	<ul style="list-style-type: none"> • Colour: white or grey • Customisable print on cap with or without still / sparkling icons
Minimum order quantity	<ul style="list-style-type: none"> • 12 standard BRITA Wave bottles • 60 customised BRITA Wave bottles
Customised print	Up to two colours (bottle and/or cap, dishwasher-resistant)

Customisable BRITA bottles



The perfect bottle for your dispenser.

											
			Swing Bottle		Lounge Bottle		Classic Bottle	Wave Bottle		Twist Bottle	
		Bottle height ►	280 mm	320 mm	184 mm	217 mm	323 mm	204 mm	240 mm	240 mm	258 mm
		Dispensing height ▼	425 ml	750 ml	350 ml	750 ml	1000 ml	600 ml*	850 ml*	750 ml	700 ml
	Top Pro	330 mm	•	•	•	•	•	•	•	•	•
	Top Compact	302 mm	•		•	•		•	•	•	•
	Extra I-Tap	260 mm			•	•		•	•	•	
		330 mm	•	•	•	•	•	•	•	•	•
	Extra C-Tap	260 mm			•	•		•	•	•	
		330 mm	•	•	•	•	•	•	•	•	•
	Fill T-Tap / Fill Pro	345 mm	•	•	•	•	•	•	•	•	•

BRITA dispenser accessories



For all your drinking water needs



Customisable BRITA bottles

1. Swing Bottle	<ul style="list-style-type: none"> Sizes: 425 ml and 750 ml; material: coated glass Caps with still or sparkling icon, customised print with up to four colours
2. Wave Bottle	<ul style="list-style-type: none"> Sizes 600, 750, 850 ml; material: coated glass or durable plastic Customisable caps, two cap colours, customised print with up to two colours
3. Twist Bottle	<ul style="list-style-type: none"> Size 700 ml; material: coated glass Caps with still or sparkling icon, customised print with up to four colours
4. Lounge Bottle	<ul style="list-style-type: none"> Sizes: 350 and 750 ml; material: coated glass Two cap colours, customised print with up to four colours
5. Classic Bottle	<ul style="list-style-type: none"> Sizes: 1,000 ml; material: coated glass Coloured seals, customised print with up to four colours

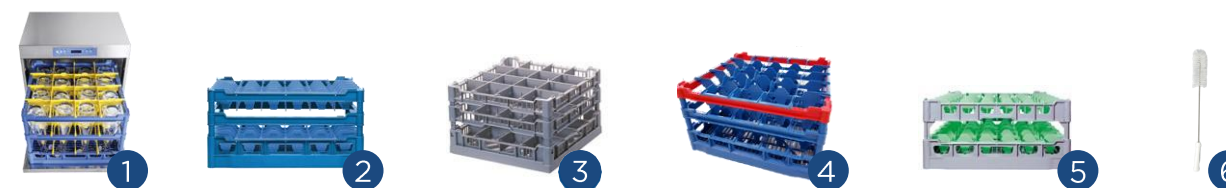
Storage crates

1. 6-bottle crate	<ul style="list-style-type: none"> Solid storage crate, stackable Size (W x H x D): 300 x 380 x 200 mm, 6 bottles Compatible with: BRITA Swing 750 ml, BRITA Twist 700 ml, BRITA Classic 750 / 1,000 ml, BRITA Lounge 350 / 750 ml
2. 12-bottle crate	<ul style="list-style-type: none"> Solid storage crate, stackable Size (W x H x D): 300 x 340 x 400 mm, 12 bottles Compatible with: all BRITA bottles except BRITA Swing 750 ml

BRITA dispenser accessories



For all your drinking water needs



BRITA-exclusive washing trays

1. Professional washing tray	<ul style="list-style-type: none"> • Size (W x H x D): 500 x 360 x 500 mm, 16 bottles • Compatible with: BRITA Swing 425 / 750 ml, BRITA Classic 1,000 ml • Openings custom-designed for the bottle neck
2. Professional washing tray incl. cap holder	<ul style="list-style-type: none"> • Size (W x H x D): 500 x 330 x 500 mm, 16 bottles • Compatible with: BRITA Twist 700 ml • Openings custom-designed for the bottle neck
3. Domestic washing tray	<ul style="list-style-type: none"> • Size (W x H x D): 485 x 180 x 485 mm, 25 bottles • Compatible with: all BRITA bottles (for BRITA CLassic 1,000 ml und Swing 750 ml it may be necessary to remove the top tray of the dishwasher) • Custom tines to hold the bottles, fits into the bottom tray of most domestic dishwashers

Further bottle cleaning equipment

1. Professional washing tray	<ul style="list-style-type: none"> • Size (W x H x D): 500 x 365 x 500 mm, 16 bottles • Compatible with: BRITA Swing 750 ml, BRITA Classic 750 / 1,000 ml
2. Professional washing tray	<ul style="list-style-type: none"> • Size (W x H x D): 500 x 295 x 500 mm, 25 bottles • Compatible with: BRITA Wave 600 / 750 / 850 ml, BRITA Twist 700 ml, BRITA Lounge 750 ml
3. Professional washing tray (small)	<ul style="list-style-type: none"> • Size (W x H x D): 400 x 280 x 400 mm, 16 bottles • Compatible with: BRITA Wave 600 / 750 / 850 ml, BRITA Twist 700 ml, BRITA Classic 500 ml
4. Professional washing tray	<ul style="list-style-type: none"> • Size (W x H x D): 500 x 325 x 500 mm, 25 bottles • Compatible with: BRITA Swing 425 ml, BRITA Classic 500 ml
5. Professional washing tray	<ul style="list-style-type: none"> • Size (W x H D): 500 x 500 x 220 mm, 36 bottles • Compatible with BRITA Lounge 350 ml
6. Cleaning brush	<ul style="list-style-type: none"> • Size (W x L_{total}, L_{brush}): 65 x 500 mm, 160 mm • Compatible with: all BRITA bottles

BRITA dispenser accessories



For all your drinking water needs



Cups / Cup holders / collector

<p>Cardboard cup with PLA coating</p>	<ul style="list-style-type: none"> Made from cardboard derived from wood cellulose fibres; cellulose from FSC®-certified forests 100% biodegradable, sturdy and shatter-proof Package contents: 2,000 cardboard cups Capacity: 200 ml Diameter: 70 mm Temperature resistance: up to 85°C 	
<p>1. Cup holder (wall-mounted)</p>	<ul style="list-style-type: none"> Exclusive surface finish matches the BRITA dispenser range Size (H x Wtube): 585 x 90 mm Cup size: 60 to 73 mm in diameter Capacity: up to 120 cups 	
<p>2. Cup collector (wall-mounted)</p>	<ul style="list-style-type: none"> Removable wall-mounted solution: easy to empty, topple-proof Exclusive surface finish matches the BRITA dispenser range Size (H x Wtube): 585 x 90 mm Cup size: 60 to 73 mm in diameter Capacity: up to 120 cups 	
<p>3. Cup holder (in-counter)</p>	<ul style="list-style-type: none"> Ideal for tap systems e.g. Extra Suitable for cups 70 to 94 mm in diameter thanks to rubber lips in four sizes Size (H x Wtube): 597 x 111 mm Cup size: 70 to 94 mm in diameter Capacity: up to 120 cups Countertop borehole: 124 mm in diameter 	

Dispenser cleaning

<p>1. Alcohol-based disinfection</p>	<p>For daily disinfection of the dispenser outlet tap</p>
<p>2. Eco cleaning spray</p>	<p>For daily cleaning of dispenser housing / base cabinet</p>
<p>3. Cleaning cream (as required)</p>	<p>For weekly cleaning of the metal parts of the drip tray, decalcifying effect</p>
<p>4. Stainless steel finish (as required)</p>	<p>To polish and protect stainless steel parts e.g. base cabinets</p>

We're here for you

Throughout the dispenser lifecycle.

Safety through maintenance

Regular, thorough maintenance is essential for first-rate hygiene. We service our dispensers 1-2 times a year as standard. And with our BRITA Dispenser iQ Connect App we will ensure a higher service quality due to clear dispenser data analysis. Our rental and full-service contracts cover any repairs made during the dispenser's guarantee period (5-10 years).

Reliably high service quality

Our employees are audited regularly. A supervisor will visit you, make sure you're satisfied and confirm our service engineer has done a good job. We give our staff top marks – but it's good to know customers agree! Our training programmes ensure our service quality gets better and better.

Advice and more – on tap!

Our service engineers and customer service agents work hard to make sure you're completely satisfied. We can answer any questions you have during on-site visits or via our dedicated hotlines.





BRITA Service benefits

What you get from our full-service maintenance offering.



1. Cleaning

- Dispenser (interior/exterior) and base cabinet (for floorstanding dispensers)
- Chemical cleaning of all parts that come into contact with water
- Cooling unit fan and ventilation grille
- Drip tray and drain hose (where applicable)
- Dispenser tap and buttons or glass control panel



2. Visual inspection

- Robustness of dispenser and accessories
- Heat exchanger (cooling)
- Any exterior damage
- Any worn / defective parts
- Any potential leaks
- CO₂ hoses



3. Filter replacement

- BRITA filter(s) is replaced



4. Function test

- Set pressure / water (water pressure and pressure regulator)
- Function of the solenoid valves (timing)
- Carbonator-unit sensor probe
- Water meter check with digital/analogue documentation
- Buttons or touch display
- Temperature of dispensed water (cooling)
- CO₂ content (visual inspection of a glass of dispensed water)
- Flow rate of sparking / still water
- Electronics (in line with local requirements)
- BRITA ThermalGate™
- Safety valve of the carbonator-unit
- CO₂ pressure hose (CO₂ bottle / pressure regulator)
- Cooling unit



5. General

- Refresher training sessions for staff (optional)
- Digitally enhanced service with BRITA Dispenser iQ Connect App due to clear dispenser analysis
- Digital documentation of completed tasks

BRITA Dispenser iQ Connect App

Our smart new tool to improve service quality and efficiency

Introducing the BRITA Dispenser iQ Connect App. For our service engineers, this means easier, more accurate work. And for you, the customer, a significant step in service quality and efficiency. The app's many functions include a detailed dispenser overview, setting configuration, updates and guided workflows.

Free of charge BRITA Dispenser iQ Connect App usable with Windows interface



Intuitive Design – or easier, more accurate servicing. Highlights relevant notifications and actions e.g., active errors or a required firmware update.

Time saving – “Copy & Paste”: save and share dispenser setting profiles and minimise time needed to configure new dispensers after installation.

Guidance – the service engineer is led through service processes with clear definition of the next required action.

Health – Instead of using the HMI, which can be difficult to reach physically, the app offers all relevant functions for dispenser servicing. The service engineer can place their laptop at the same height as the dispenser tap, for ease and convenience. So, no more lying under the counter to view the HMI display!

Security – is a top focus! Only authorised users have access to the app. Dispenser data that's temporarily stored locally before transfer is encrypted. And service engineers can disable uploading the machine data into the Cloud at the customer's request.

Stability – in the app's development, prioritisation is given to stabilising existing processes before adding more functions. So, not all functions are included with the app launch. It will be continuously extended via updates.

Automatic Firmware download – thanks to the automatic Cloud connection when an available internet is recognised, the app downloads new firmware versions immediately.



Made-in- Europe quality

Our family business draws on over 50 years' experience to design and build our pioneering products. We develop and make filters in Germany, our dispensers in Italy. We engineer and manufacture our products ourselves. This means we can ensure exceptionally high quality, and scale production in line with demand.

Our manufacturing plants - including one opened in 2018 - work with maximum energy efficiency through use of advanced technology.

BRITA staff are skilled and dedicated. They complete many tasks by hand, so a high degree of craftsmanship goes into each dispenser. But the latest technology also belongs to our working tools. For example, ergonomic lifting aids and tablets that display instructions. Hololens headsets help workers in Italy quickly resolve any issues. They direct questions straight to the headquarters team and get answers back in real time.

Watch our Video on Youtube 

Contact us today and let's talk about your
BRITA water dispenser solution | www.brita.net





A closer look at the dispenser lifecycle

1. Purchase of materials and pre-production

More than 70% of our product components come from European suppliers, reducing their overall carbon footprint



2. Transport

We lower emissions from product transport through smarter purchasing decisions which minimise transport distances



3. Production at BRITA

We use certified green electricity at our European production sites in Germany and the UK. So, most of our indirect energy needs are met by renewable sources



Our water dispensers produce 86 % lower carbon emissions* than bottled water and 64% less* carbon than bottled water dispensers

6. Disposal

When our water dispensers reach the end of their long lifetime, the dispenser system is shredded, and the raw materials recycled responsibly



5. Customer use

BRITA products help our customers to cut costs, waste and carbon emissions associated with single-use plastic bottles



4. Packaging

We've replaced the bubble wrap and foam packaging of spare parts with eco-friendly paper alternatives and only use cartons made from 80% recycled materials



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*Calculation based on Top Pro (medium cooling capacity)